

2000 Financial Summary



Prepared by the Financial Services Division

Our community

Troy Township and its original 13,673 residents became the City of Troy in 1955. Over the past 45 years, the population has grown to nearly 85,000 citizens and over 6,000 businesses. Together, they have fostered a community rich in opportunity, thriving businesses, cultural events, and beautiful neighborhoods. They have cultivated the City's 34.3 square miles from rural beginnings into one of the most desirable locations to live, work, raise a family and run a business.

The typical work-day population swells to 125,000 as many commute in on one of Troy's five exits off I-75. The highway provides convenient access to both Troy business employees and shipping companies. The expanding residential and business sectors have built the City's taxable value (TV) to over \$4.2 billion - second only to one other Michigan municipality (City of Detroit).

City Government

The City of Troy operates under a Council-Manager form of government. The Mayor and six members of the City Council are elected to staggered, three-year terms. By a majority vote, the Council appoints a City Manager, who oversees the day to day operations and all administrative functions.

The City administration is committed to providing a high level of services, because it is an essential ingredient to maintaining the exceptional quality of life our residents deserve. Troy's full range of services includes police and fire protection, refuse collection, water, wastewater collection, street maintenance, public improvements, planning, zoning, and general administrative services. It maintains recreation and leisure facilities including the Troy Public Library, Troy Museum & Historic Village, Family Aquatic Center, Stage Nature Center, Sylvan Glen Golf Course, 540 acres of park land and the Community Center. These elements provide accommodations for community meetings, special events, recreation and educational programming.

Education

Top-rated school systems for K-12 education reinforce Troy's community strength and property values. Troy School District (TSD) serves the majority of households with an enrollment of over 12,000 students. *The Detroit News* gave TSD an "A" grade and ranked it sixth of 83 districts in Metro Detroit. Six bordering school districts also serve Troy: Avondale, Birmingham, Bloomfield Hills, Lamphere, Royal Oak and Warren Consolidated. For higher education, residents have access to local institutions like Walsh College, Cornerstone College, the Michigan State Management Education Center, and nearby Oakland Community College and Oakland University. Central Michigan University, Northwood Institute, Spring Arbor College and University of Michigan-Flint also offer courses at satellite locations in Troy. The University of Phoenix opened its Troy campus this past year.

Businesses

Troy businesses span a full range of financial, retail, automotive, technology, hospitality, service and manufacturing industries. From corner bagel shops to several major international corporate headquarters, employment opportunities are plentiful. The market is rich for local restaurants, services and retail shopping districts including Oakland Mall and the Somerset Collection. In addition to the strong economy, the Troy Chamber of Commerce has provided valuable networking and professional development activities for over 40 years as well as hosting job fairs to assist local recruiting efforts. Businesses interested in relocating in Troy are invited to contact the City's Real Estate & Development Department at 248.524.3498.

Troy - a place to call home

Troy continues to grow as a working, thriving city. Its location, educational institutions, employment and business opportunities and top quality municipal services make it a great place to call home.



Troy City Council

Jeanne M. Stine, Mayor
Anthony N. Pallotta, Mayor Pro Tem
Henry W. Allemon
Thomas S. Kaszubski
Martin F. Howrylak
Louise E. Schilling
John R. Stevens

City Manager

John Szerlag

Assistant City Manager/ Finance & Administration

John M. Lamerato

Assistant City Manager/ Services

Gary A. Shripka

*Prepared by the
Financial Services Division*

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Community Affairs Department
500 West Big Beaver
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website www.ci.troy.mi.us

Greetings

On behalf of the city administration and the Troy City Council, I present the second annual *2000 Financial Summary*. It provides a quality overview of the City's fiscal activities during the past year including updates on unemployment rates, tax rates, and where the City collects and spends money. It also highlights significant program and project developments that stood out this year.

I will take this opportunity to share with you points of pride that I think set Troy ahead of the rest both this year and over the long term:



Troy Fast Facts

- Approximately 85,000 residents and 6,200 businesses call Troy home
- We are rich in cultural diversity, community wellness & economic vitality
- We are the 12th largest city in Michigan
- We are the 2nd largest city in the state based on total property value
- We are served by some of the highest rated educational institutions in Michigan from Kindergarten to Colleges
- Standard & Poor's (S&P) and Moody's Investor Services upgraded ratings for the City of Troy's \$15.1 Million *General Obligation Unlimited Tax Bonds, Series 2000* to AA and Aa1, respectively – making Troy the highest rated big city in Michigan (pop>50,000)
- Low City tax rate (9.48)
- We posted the entire Troy City Charter and Code online <www.ci.troy.mi.us> and made them available to the public on CD-ROM
- Received a 98% approval rating of Troy city government services from residents and businesses in a survey conducted by Market Measurement, an independent research firm
- Completed reconstruction of Rochester Road, from I-75 to Torpey, **ahead of time and under budget!**
- Troy is the first Michigan city to receive advance construction monies based on preliminary engineering in the Transportation Improvement Program (TIP) for the project of Big Beaver Widening, from Livernois to Rochester

Quality financial management in local government carries the responsibility of making information accessible to citizens and interested parties. We distribute copies of the Financial Summary to area homeowner associations, community groups, service clubs and area news media. Copies are also available at the Troy Public Library (510 West Big Beaver Road, 248.524.3538) or digitally on the city website www.ci.troy.mi.us.

This booklet actually summarizes the *Comprehensive Annual Financial Report (CAFR)*. We began publishing the *Financial Summary* in 1999 to provide the average citizen a useful and easy-to-understand reference of the City's financial activities.

If you would like to examine the more detailed *CAFR*, it is also available at the Troy Public Library or by request from the City Manager's Office, 248-524-3330.

Sincerely,



A handwritten signature in black ink that reads "John Szerlag".

John Szerlag
Troy City Manager

City of Troy Economy

Troy's economy remains strong thanks to a growing and diversified business community, well maintained neighborhoods, excellent schools and continued investment into roads and infrastructure. The Southeastern Michigan Council of Governments (SEMCOG) estimates over 85,000 people live in Troy and the workday population exceeds 125,000. These people constitute a strong market for the retail and service industries that continue to thrive in Troy. These factors keep the city's unemployment rate below Metro Detroit, State and National averages.

Unemployment Rates

Year	1990	1995	2000
Troy	3.5%	2.2%	1.6%
Metro Area*	7.6%	5.1%	4.3%
Michigan	7.6%	5.3%	3.6%
National	5.5%	5.6%	4.0%

*Metro Area includes: Lapeer, Macomb, Monroe, Oakland, St. Clair, and Wayne Counties.

The community's growth is further dramatized by the significant rising value in Troy's taxable valuation (TV). From 1990, the TV increased by 42.7% from \$2,931,850,960 to \$4,183,560,453 (see Figure 1). Within the State of Michigan, the City of Detroit is the only municipality with a higher taxable value than Troy.

Figure 1 **TAXABLE VALUE (TV)**

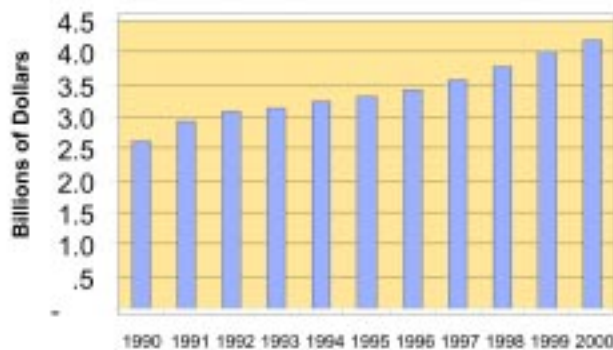
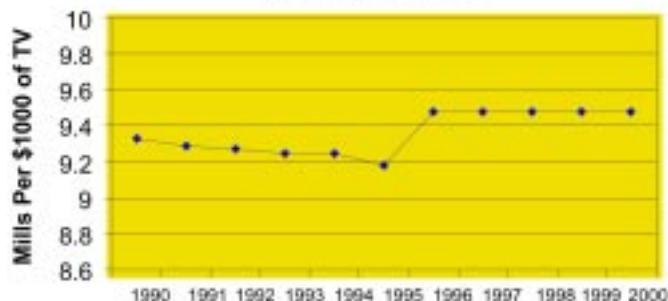


Figure 2 **MILLAGE RATE**



The City of Troy has maintained one of the lowest tax rates of surrounding cities and has held its rate constant for the past five years.



Architect's rendering of the Community Center renovation.

City of Troy's tax base continues to grow with new real estate developments. This reinforces our fiscal strength for Troy City government as well as the Troy Downtown Development Authority.

Major Initiatives

Major initiatives, more often than not, span several years. Ours are no exception. The City of Troy continues its culture of providing a high level of service. The culture will be enhanced by implementation of the \$47 million bonding proposals approved by the residents. Bonds will be issued for road improvements, purchasing parklands for open space and recreation activities and facility replacement and expansion.

The Civic Center Campus' 128 acres will also be a focus of activity. The City has begun renovation and expansion of the Troy Community Center including athletic and fitness facilities, community meeting space, banquet facilities and Parks & Recreation Administration offices. The City anticipates incorporating an IMAX Theater and Michigan Youth Museum on the site. Various considerations for the Civic Center design will include iterations emphasizing both open space and denser development including options of a conference center, performing arts center, housing and retail elements.

Evaluating the City's Financial Condition

The **General Fund** is the general operating fund of the City. It is used to account for all financial resources except those required to be accounted for in another fund. General Fund activities are financed by revenues from general property taxes, state shared revenues and other sources.

Figure 4 on the next page shows the total revenue and expenditures of this fund from 1990 to 2000. An indicator of financial strength and stability is a **positive** fund balance in the General Fund. Since 1994, the General Fund fund balance has grown from \$4.6 to \$21.2 million. Note that operating expenditures exceeded operating revenues from 1991 - 1993. These shortfalls were covered by fund balance.

The City's solid, diversified tax base and sound financial policies have been acknowledged by the financial community. Standard and Poor's (S & P) and Moody's Investor Service, two of Wall

Street's most prestigious bond rating firms, upgraded the city's bond ratings on Unlimited and Limited General Obligation Bonds:

- ◆ Moody's Aa1 and Aa2 (respectively)
- ◆ S & P's AA

In accordance with Generally Accepted Accounting Principles (GAAP), the City's financial activities are accounted for in a variety of funds other than the General Fund.

Special Revenue Funds such as the Downtown Development Authority, Major Street, Local Street, Refuse and Community Development Block Grant Funds are used to account for the proceeds of specific revenue sources (other than expendable trusts, or major capital projects) that are legally restricted to expenditures for specific purposes.

Debt Service Funds account for the accumulation of resources for the annual payment of principal, interest and fees in connection with certain long-term debt other than debt payable from operations of a proprietary fund.

The **Capital Projects Fund** is used to account for financial resources for the acquisition or construction of major capital facilities other than those financed by the operations of a proprietary or nonexpendable trust fund.

Enterprise Funds such as the Water, Sanitary Sewer, Aquatic Center and Golf Course Fund are used to account for City operations which are similar to those often found in the private sector. Determining net income of Enterprise Funds is necessary to effectively evaluate programs and conduct sound financial administration.

Nonexpendable Trust Fund is a trust fund in which the principal may not be spent.

Figure 3

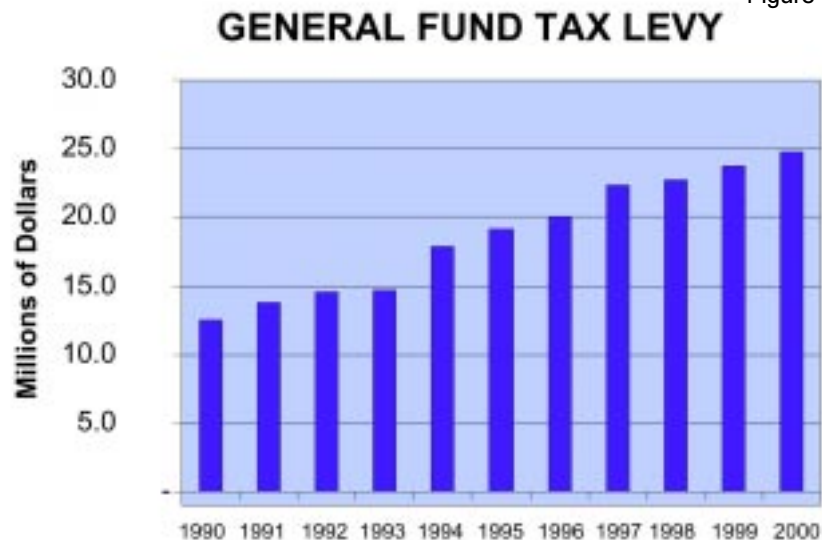


Figure 4



Revenues and Expenditures (millions of dollars)

	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000
Total Revenue	\$27.8	\$29.0	\$30.0	\$31.2	\$34.0	\$37.1	\$38.5	\$40.7	\$42.3	\$45.3	\$47.6
Total Expenditures	26.5	30.0	32.5	32.6	33.6	34.3	36.1	39.0	39.3	41.9	44.3
Excess (Shortfall)	1.3	(1.0)	(2.5)	(1.4)	0.4	2.8	2.4	1.7	3.0	3.4	3.3
Beginning Equity	7.8	9.1	8.1	5.6	4.2	4.6	7.4	9.8	11.5	14.5	17.9
Ending Equity	\$9.1	\$8.1	\$5.6	\$4.2	\$4.6	\$7.4	\$9.8	\$11.5	\$14.5	\$17.9	21.3
As a % of Revenue	32.73%	27.93%	18.67%	13.46%	13.53%	19.95%	25.45%	28.26%	34.28%	39.51%	44.54%

Source: City of Troy Comprehensive Annual Financial Report

The overall 2000 revenues and expenses for major City activities by individual fund type are taken from the *Comprehensive Annual Financial Report (CAFR)* and shown in Figure 5. As can be seen from the chart, some groupings of funds amount to more than the General Fund. This *Financial Summary* is designed to help you more easily identify with services provided by the City of Troy. To examine more detailed information where the totals are represented by function, please consult the *CAFR* document.

Both documents are available to the public at the Troy Public Library, 510 Big Beaver, and the City Clerk's Office in City Hall, 500 Big Beaver. You may also call the City at 248.524.1147 to request a copy.

The Statement of Activities does not present the revenues or expenses of the Internal Service Funds of the City, nor certain Fiduciary funds. The main focus of this document is to present information on services provided to the citizens, not services provided internally to other City operations.

Revenues

The distribution of City revenues are illustrated in Figure 7 (on page 6) and defined as follows:

Property Taxes and Special Assessments

The City collected \$42,772,221 in property taxes and special assessments. The City's total tax rate of \$9.48 includes the General Fund, Refuse Collection, Debt Service and Capital Projects activities. The City has .73 mills in available tax rate capacity for general and capital activities. Special Assessments totaling \$1,130,203 of the \$42,772,221 were generated from charges to benefited properties for various public improvement projects. As indicated in Figure 6, the City's tax rate represents just 27% of total property tax dollars. Those tax dollars represent approximately half of the City's total revenue (as illustrated in Figure 7 on page 6).

Figure 5

City of Troy Statement of Activities For the Year Ended June 30, 2000							
	General	Special Revenue	Debt Service	Capital Projects	Enterprise	Nonexpendable Trust	Total
Revenues:							
Property Taxes & Special Assessments	\$25,073,487	\$7,136,185	\$4,102,123	\$6,460,426	\$ -	\$ -	\$42,772,221
Licenses and Permits	2,221,451						2,221,451
Federal Grants	59,842	97,627					205,639
State Grants	7,624,575	4,427,747		3,408,428			15,460,750
County	107,585						107,585
Charges for Services	2,810,496	428,478		198,178	15,347,752	200	18,357,731
Investment Income	2,441,405	428,478	686,971	1,583,834	2,369,084	5,799	7,515,571
Other	4,115,178			1,279,121	1,043,547		6,437,846
Total Revenues:	\$44,454,019	\$12,091,142	\$4,789,094	\$12,978,157	\$18,760,383	\$5,999	\$93,078,794
Expenditures/Expenses:							
General Government	\$6,485,646	\$ -	\$34,640	\$ -	\$921,450	\$ -	\$7,441,736
Public Safety	21,609,992						21,609,992
Roads and Streets	2,955,145						2,955,145
Other Public Works	3,015,089	3,523,772			14,354,665		20,893,526
Parks and Recreation	5,621,048				1,571,662		7,192,710
Debt Service			3,822,450		181,810		4,004,260
Capital Outlay				35,102,539			35,102,539
Other	2,782,020	782,293			2,153		3,566,466
Total Expenditures/ Expenses	\$42,468,940	\$4,306,065	\$3,857,090	\$35,102,539	\$17,031,740	\$280	\$102,766,374
Other Financing Sources (Uses)							
	\$1,356,220	(\$4,966,108)	\$2,045,258	\$7,135,930	(\$560,645)	-	\$5,571,300
Excess Revenues and Financing Sources							
	\$3,341,299	\$2,818,969	\$2,977,262	\$(14,988,452)	\$1,728,643	\$5,999	\$(4,116,280)

Licenses and Permits

This source of revenue, which furnished \$2,221,451, is generated by fees charged to individuals and businesses which allow for the building of new structures as well as improvements to existing structures. The largest source of revenue from this source is generated from Building Permits.

Intergovernmental Revenue

Revenue from Federal, State and County governments - mainly in the form of state shared revenue totaled \$15,773,974.

Charges for Services

The City collected various fees charged for services and sales rendered in the amount \$18,357,731.

Investment Income

The City generated \$7,515,571 of revenue through interest on investments.

Other Revenue

For the remaining balance of revenue, \$6,437,846, the major components of this revenue source was administrative and recreation fees.

Expenditures

The City generalizes its major program activities in eight areas: General Government, Public Safety, Roads and Streets, Other Public Works, Parks and Recreation, Debt Service, Capital Outlay and Other. See Figure 8 for an illustration each area's percentage of total City expenditures.

General Government

The General Government group of expenditures accumulates to \$7,441,736. It includes all areas of the City involved in the administration, legislative and financial aspects of City business. This category includes expenditures for: City Council, City Manager, City Attorney, Assessing, City Clerk, Elections, Accounting, Human Resources, Purchasing, Treasurer, Community Affairs, Planning, Real Estate and Development, City Hall and Water Division.

Public Safety

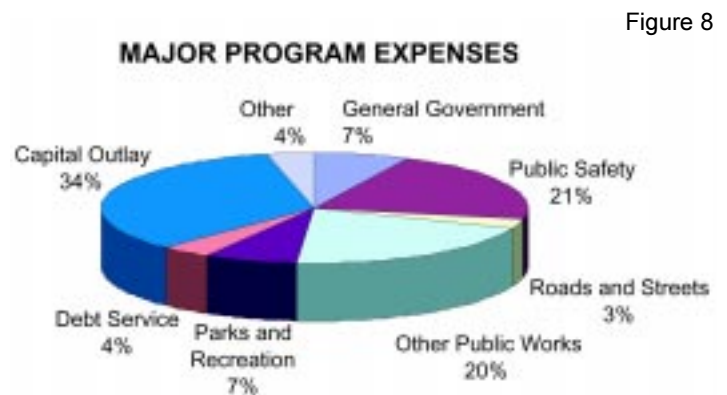
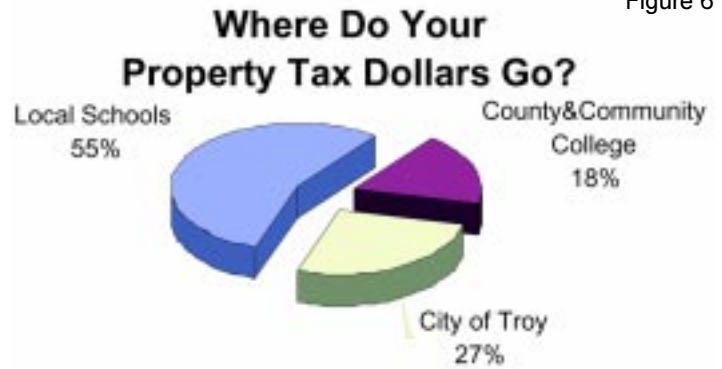
All aspects of police and fire protection as well as building inspection services are included in expenditures of \$21,609,992.

Roads and Streets

\$2,955,145 - represents the cost of maintenance for all major, local and county roads within the City.

Other Public Works

\$20,893,526 - consists of the cost associated with Engineering, Storm Drain Maintenance, Sanitation, Water Supply and Sanitary Sewer functions.



Parks and Recreation

\$7,192,710 - represents the cost of providing recreation, aquatic and golf course activities.

Debt Service

\$4,004,260 - consists of principal and interest payments on maturing debt.

Other

\$3,566,466 - represents the cost of providing Library, Downtown Development and Community Development Block Grant functions.

General Government

The General Government group of expenditures is broken down into the seven areas (see Figure 9). They include activities related to administrative, legislative and financial aspects of City business.

City Council

The City Council approved the current budget and the 9.48 millage rate, one of the lowest millage rates of any comparably sized city in the State of Michigan. The City Council typically meets the first and third Monday of each month. The seven elected officials of the Council serve on a part-time basis and act as the legislative branch of government. Council enacts ordinances, approves the City budget, and appoints the City Manager, City Attorney and board and commission members.

City Manager

The City Manager oversees the daily operations of the City of Troy government. This office researches, evaluates and develops public policy and programming to achieve the highest levels of efficiency and reinforce Troy's economic foundation. Current projects include development of the Civic Center site, monitoring budget procedures and performance, a \$47 million bond issue, and examining State and Federal legislative issues that may impact the City of Troy.

City Attorney

This office conducts the legal service for the City including the City Council, boards and committees. It reviews ordinances, contracts, bonds and any other legal documents. It prosecutes ordinance violations, represents the City for litigation, and advises City offices, City Council, and other appointed officers regarding legal issues related to city business. The City Attorney does not furnish private legal advice, however it does refer citizens to available legal services. Its diligent efforts protect the interests of its citizens and agents.

Finance

The Finance Division is comprised of a broad range of departments and services including: Accounting, Assessing, City Clerk, Community Affairs, Human Resources, Information Services, Purchasing, Risk Management and Treasury. Each furnishes important contributions to government operations - both internally and externally.

Accounting is responsible for maintaining accurate financial records including payroll, accounts payable, assets, liabilities and long-term capital projects.

In addition to assessing all real and personal property within the City limits, the **Assessing Department** maintains detailed legal descriptions of all properties and records related to their ownership. In total, the Assessing Department is responsible for a combined State Equalized Value that tops \$4.6 billion. This value is the second in the State of Michigan *only* to the City of Detroit.

Figure 9



The **City Clerk's Office** provides citizen access to current and historical information related to the City Charter, Code and City Council minutes. It continues to improve its procedures for preparing the City Council agenda through electronic networking. The City Clerk is responsible for conducting all elections and maintaining voter registration files. For the April 3, 2000 General Election, 52,697 voters were registered, of which 10.86% voted. Comparatively, the November 7, 2000 Presidential Election had a 72% voter turnout. Expenditures related to this function fluctuate depending on the number of elections in a given year.

The **Community Affairs Department** provides a centralized resource for information about the City and its activities. It uses Internet, television (WTRY government access), press communications and publications to promote community information, activities and programs to citizens and businesses. It serves as the city's liaison to the media and community groups like Leadership Troy, Troy Community Coalition, Troy Daze Festival and Council of Troy Homeowner Association (COTHA).

Community Affairs disseminates news and information about the City of Troy through media relations, WTRY - government access television, *Troy Today* - the city's quarterly newsletter, City website, the *City Calendar/Annual Report* and serving as city liaison to community groups including the Council of Troy Homeowner Association, Leadership Troy and Troy Daze Festival.

Community Affairs also offers new and prospective residents and businesses relocation information packets containing community profile information, a city service directory, quarterly newsletters, brochures, and a copy of the annual *Financial Summary* and *City Calendar/Annual Report*. Call to request a packet at 248.524.1147.

Human Resources strives to recruit exceptional and dedicated employees to best serve the public. Currently, it is monitoring and evaluating issues related to a new classification and compensation process. It is also developing a profile databank for current employees including skills, education, and professional certifications for tracking purposes.

Information Services (IS) provides internal support for all computer-related technology. It coordinates system maintenance, security, network communications and equipment purchases. IS also programs the City Intranet and Internet websites and assists the integration of departmental and city-wide systems.

The **Purchasing Department's** primary mission is procuring goods and services for the City at the lowest competitive price from competent vendors meeting specifications. To ensure fair and competitive bidding, the Purchasing Department maintains an open door policy to any vendors wanting to be included on City of Troy bid lists wherever possible. It also acts as the "host city" for a number of contracts used by other cities throughout the Tri-County Purchasing Cooperative for office supplies, pager rental, and ice-melting compounds.

Risk Management administers insurance programs. It seeks to eliminate any areas of operation or policy that expose the City to unnecessary financial risk.

The **Treasury Department** has increased the efficiency of tax and water bill collections by expanding the number of customer service avenues to allow bill payment after hours and lock box service. It added Internet access to tax information, encourages use of

Automatic Bill Payment for water customers and is implementing a credit card payment option.

Planning

Coordinated by the Information Services Department, Planning is working with the Engineering, Building, Assessing and Real Estate & Development Departments are developing a new, computerized base map series as a basis for the Geographic Information System. Planning also reviews and updates the Master Land Use Plan and Zoning Ordinance. It is preparing to produce a publication summarizing the background and content of the updated Master Plan.

Real Estate & Development

Real Estate & Development advises and supports the city administration on issues and activities related to real estate, right of way and economic development. It coordinates property acquisition, relocation assistance, property management, disposal of excess properties, title protection and investigation and asset management. It is working to advance development of large scale projects including the Civic Center and Big Beaver Airport. It will complete the purchase of necessary right of ways to proceed with road widening projects on major thoroughfares like Crooks, Big Beaver, Livernois, Dequindre, and Long Lake.

Parks & Recreation

Parks and Recreation expenditures totaled \$7,192,710 of the total city budget. It provides the community with a range of services including operating the Family Aquatic Center, Troy Museum, Nature Center, Community Center, Sylvan Glen Golf Course, Senior Citizen programs and 15 parks. It also coordinates the year round schedule of recreation and leisure activities, special events, and educational programming. See Figure 10 for an illustration of expenditures.

Administration

Parks & Recreation Administration expenditures totaled \$876,735.

Programs (Winter and Summer)

Together, these portions of the Parks & Recreation expenditures total \$1,199,914. They furnish citizens with a full spectrum of athletic, educational and leisure programming for all ages and all abilities. This includes programs and activities for preschoolers, senior citizens and adaptive recreation for persons with disabilities. The Summer schedule offers 21 sport camps cosponsored by the Troy School District for ages 4 to adult. Parks & Recreation programming greatly enhances quality of life for Troy residents, and increases Troy's attractiveness to new home buyers.

Community Center

The City expended \$855,386 on Community Center operations. The center is slated for renovations and expansion as part of a major Civic Center project. Its space is used for Administration office space, recreation programs and is available to citizens and community groups for reservations. It serves approximately 247,000

visitors a year and issues 5,400 permits to the public for use of the facility annually.

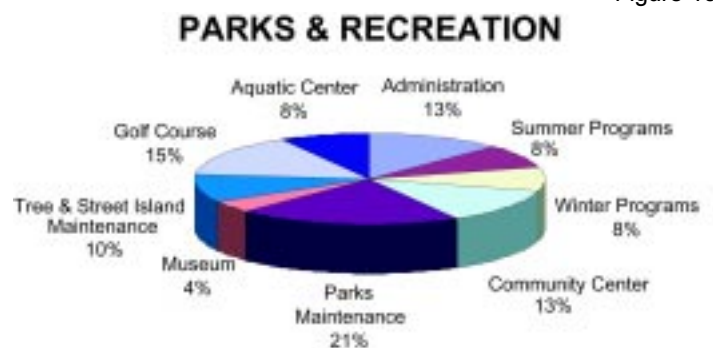
Parks Maintenance

Parks Maintenance represents the largest portion, \$1,549,129, of the Parks & Recreation expenditures. It provides maintenance to Troy's 15 neighborhood and major parks that total 540 acres. This includes care for athletic fields, play structures and equipment. Funding also covers servicing city grounds, cemeteries and the annual Magic of Fall/Troy Daze Festival.

Museum

The City expended \$296,009 for Troy Museum and Historic Village operations. Located at 60 West Wattles, this facility lets citizens of all ages explore historical aspects of the community. Programs are supported by volunteers who contributed 4,000 hours of service during the year to host an estimated 19,000 visitors. The facility includes administrative offices, an exhibit gallery, a reference

Figure 10



library, Museum Guild Gift Shop, and seven 19th Century structures and Gazebo collected around the Village Green.

Since the end of the 99-00 fiscal year, the Museum has been transferred from the Parks and Recreation Department to the Library Department. This move facilitates greater synergy between the Museum and Library collections and maximizes staff talents.

Tree & Street Island Maintenance

The city expended \$684,479 to trim 3,200 and plant 500 trees in right of way properties. This work enhances the image and desirability of the city as well as contributes to public safety and the environment.

Golf Course*

Sylvan Glen Golf Course, an enterprise fund* (see footnote on page 10), expended \$1,071,605. The golf course furnishes residents with over 65,000 rounds of golf per year as well as access to golf lessons, a pro shop, restaurant and banquet facilities. In winter months, the course is available for cross-country skiing. Revenues exceeded expenditures, resulting in net income of \$232,565. The City currently is studying the prospect of an additional 18-hole golf course.

Family Aquatic Center*

The Family Aquatic Center, an enterprise fund* (see footnote on page 10), expended \$502,210. The center issues seasonal passes to residents and citizens employed in the City of Troy. It furnishes access to swimming lessons and activities in its main pool, splash pools, water slides and sand play areas from Memorial Day weekend to Labor Day weekend. The center also hosts substance-free teen events weekly with live entertainment from local bands. Approximately 50,000 admissions were recorded in 2000.

Troy Parks & Recreation Department hosts a variety of community tournaments in addition to about 65,000 rounds at Sylvan Glen Golf Course throughout the season.



Public Safety

Police Department

The Police Department activities are broken into specific areas of service in Figure 11. Troy Police Department subscribes to a community-oriented policing philosophy. It emphasizes crime prevention and partnerships with community groups to generate awareness and participation in keeping Troy safe. Recent recognitions include:

- Michigan Municipal League Honorable Mention for *Intergovernmental Cooperation*, recognizing a Jurisdictional Task Force to Address Air Bag Thefts which included participation from the City of Detroit Police Department, Federal Bureau of Investigations and the United States Attorney's Office
- Special Recognition Award for Exemplary Performance in the 1999 Drive Michigan Safely Campaign

Police Administration expenditures total \$998,464. Administration is responsible for coordination and administration of grants, developing policy and procedures and human resources.

Uniform Patrol, \$8,806,821, represents 40% of the public safety expenditures. This includes motor, foot and bicycle patrol.

Investigations Division, \$2,433,481, provides for investigation of crimes and suspected crimes. It also administers criminal and drug forfeiture actions.

The **Juvenile** and **Support Services** expenditures were \$589, 053 and \$4,675,005 respectively.

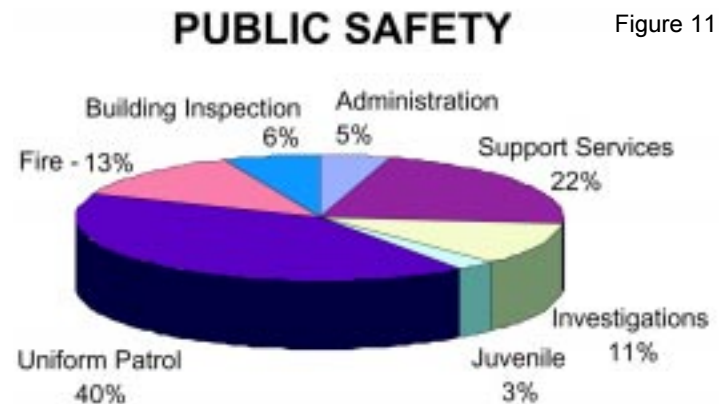


Figure 11



Community Policing builds relationships between officers and Troy residents.

Fire Department

Troy Fire Department's expenditures of \$2,724,881 finances 14 permanent, paid positions and approximately 180 volunteer fire fighters staffing six fire stations. It provides thorough training (19,930 total hours in 1999) and an emphasis on fire prevention efforts through strict enforcement of building codes and public education. The city enjoys excellent fire protection service from its volunteers as well as significant savings for its taxpayers.



The Annual Fire Open House entertains and educates hundreds of families each October.

The Fire Department cultivates fire safety awareness and volunteer participation by hosting Explorer Post #911 for youth interested in fire service careers and maintaining an active presence in the community.

Troy Fire Department earned the Life Safety Achievement Award for the fourth consecutive year. The Residential Fire Safety Institute uses this award to recognize a community's record of *zero* fire-related fatalities.

Building Inspection

The City expended \$1,382,287 on Building Inspection. These services enforce the Troy City Code including building codes, property maintenance, and Zoning Ordinance. It issued over 2,100 building permits in 2000 for construction valued at over \$255,000,000. Building Inspection's activities help ensure the quality and safety of new construction in Troy, an essential element to the long-term value of properties and protection of Troy citizens.

Other Public Works

Other Public Works refers to Public Works Department functions other than "Roads and Streets" activities. See Figure 12 for an illustration of expenditures.

Water* and Sanitary Sewer*

Water and Sanitary Sewer produced expenditures of \$7,546,836 and \$6,807,829 respectively. These are both categorized as Enterprise Funds*. These areas provide for water delivery, water and sewage disposal, system maintenance, operations, and meters and taps.

Delivering safe drinking water and responding quickly to service calls are top priorities of the Water and Sewer operations. In 1999, the city replaced 24,718 feet of water main, conducted 320 water sample tests, cleaned 867,390 feet of sanitary sewer and answered over 2,841 calls for service.

In accordance with the Federal Safe Water Act, the Public Works Department distributed a *Water Quality Report* to residents and businesses in the June, 2000. The report confirms that Troy's drinking water supply is safe and clean! Copies may be obtained by calling 248-524-3546 or online at <www.ci.troy.mi.us> on the Public Works Department page.

Engineering

Engineering provides for design and administration of public improvement projects like roads, sanitary sewers, water mains and sidewalks. It also provides surveying, inspection, and traffic engineering services. Expenditures totaled \$2,060,719.

OTHER PUBLIC WORKS

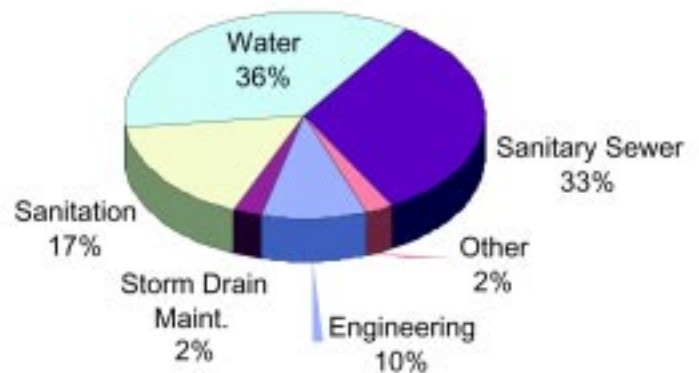


Figure 12

Storm Drain Maintenance

The City spent \$447,052 to protect and maintain the City's storm drain system. In July 1999, Hubbell, Roth & Clark, a consulting engineer firm under contract with the City, presented the Master Storm Drainage Plan Update. It included recommendations for improvement alternatives to increase system capacity in specified areas to provide sufficient drainage during peak flow rates.

Sanitation

Sanitation services, contracted through a private firm, provide weekly refuse collection for 24,212 homes, condominiums, mobile homes, and duplexes. Sanitation services includes curbside recycling pickup services to those same customers as well as a recycling drop-off center which collected 5,461 tons of recyclables. Its seasonal pickup of soft yard waste and Christmas trees for composting collected 3,500 tons in 1999. Composting and recycling has helped minimize unnecessary use of landfill space.

**Enterprise funds are used to account for City operations which are similar to those often found in the private sector, where detailing the net income (profit) is useful to conduct sound financial management.*

Roads & Streets

Troy maintains 368 miles of local roadways and 50 miles of major and county roads. Roads and streets activities are essential to maintaining a viable transportation network throughout the City.



The Department of Public Works crews replace approximately 2500 street signs per year.

These include repairs of patching, slab replacement, sweeping, crack and joint sealing on concrete, asphalt and gravel roadways.

The City must also replace approximately 12% of its 20,000 street name and traffic signs due to damage or loss caused by wear and traffic accidents each year.

During the winter months, Troy keeps its long-standing commitment to clear all roads within the first 24 hours after a snow fall of more than four inches.

Total expenditures, \$2,955,145, are broken into the three categories of Major Streets, Local Streets and County Roads. See Figure 13.

Major Streets

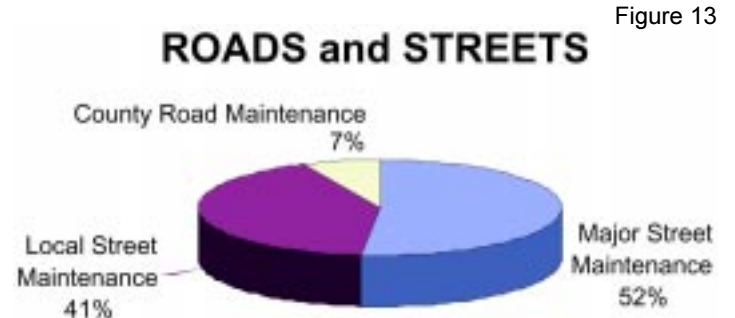
The \$1,515,679 spent on Major Streets includes snow and ice removal, routine maintenance and signage.

Local Streets

\$1,198,591 on Local Streets includes snow and ice removal, routine maintenance and signage, surface repairs (patching), sweeping and dust control.

County Roads

The City's County Roads expenditures of \$240,875 primarily reflect snow and ice removal and some administrative costs.



Capital Outlay

Streets & Drains

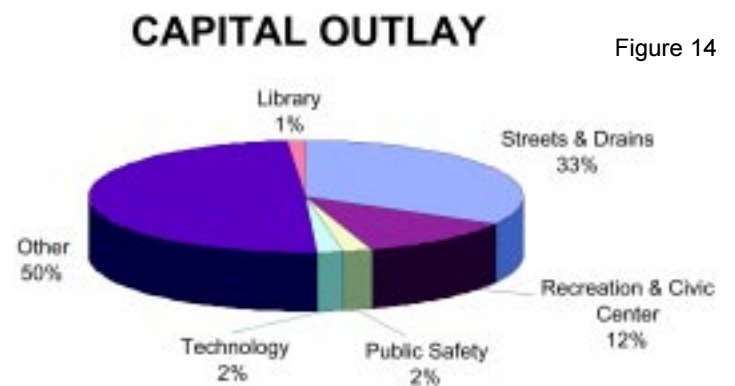
Approximately \$11.6 million was spent on street improvements and drain projects. Street improvements have and will continue to account for a majority of Capital Outlay Expenditures.

The Civic Center

After careful planning and design, the \$24.5 million Community Center construction began in December 2000. The final structure of 130,000 square feet will include a renovated gym, new locker rooms, indoor pools, dedicated space for seniors, teens, craft classes and meeting rooms, 300-person capacity meeting/banquet room, and play areas for children.

Public Safety

Key expenditures are related to communications and apparatus replacement. The City has developed a plan to reserve funds over several years to accommodate for apparatus replacement due to the significant cost of firefighting equipment.



Technology

The City continues to invest in technology for all departments. Some major projects underway include obtaining a document imaging system. Technology upgrades and enhancements maximize staff productivity, speed internal and external communications and increases public access to information.

Other

All terms and conditions were met for the release of bond proceeds for the acquisition of a 4,000-space, \$16 million parking structure.

Getting more information...

Community Affairs Department

Community Affairs offers new and prospective residents and businesses a relocation information packet containing a city service directory, quarterly newsletter, community profile information, a copy of the annual *Financial Summary*, as well as brochures from city departments, programs and service organizations. Call to request a packet or other information at 248.524.1147 or email Cynthia Stewart, Community Affairs Director, at stewartca@ci.troy.mi.us.

City of Troy Website - www.ci.troy.mi.us

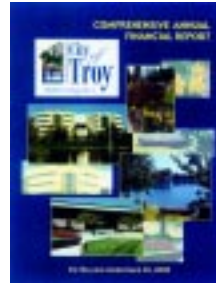
Internet access creates a 24-hour, 7-day-a-week service window for citizens seeking information about the City. The site is developed internally by the Information Services and Community Affairs Departments. The Police and Library Departments are each responsible for their respective sites - all of which are accessible from www.ci.troy.mi.us.

What you can do online at www.ci.troy.mi.us

- Check the status of your tax bill
- See the latest bid requests posted by the Purchasing Department
- Check City job postings
- See Community Calendar of events and activities
- See City Council meeting agendas & minutes
- Get Building Permit Applications
- Find listings of community organizations to join
- Read the City's latest press releases
- Find the entire City Code and Charter
- Send emails to the City Council and Departments

You can always give us a call

City Manager, John Szerlag	(248)524-3330
Assistant City Manager/Finance, John M. Lamerato	524-3329
Assistant City Manager/Services, Gary A. Shripka	524-3329
Building and Zoning Director, Mark Stimac	524-3344
Building Maintenance Superintendent, Steven A. Pallotta	524-3368
City Assessor, Nino Licari	524-3311
City Attorney, John J. Martin III	524-3320
City Clerk, Tonni Bartholomew	524-3316
City Engineer, Steve Vandette	524-3383
City Treasurer, Nancy Aguinaga	524-3336
Community Affairs Director, Cynthia A. Stewart	524-1147
Financial Services Director, James A. Nash	526-5123
Fire Chief, William S. Nelson	524-3419
Human Resources Director, Peggy E. Clifton	524-3339
Information Services Director, Gert Paraskevin	524-3416
Library/Museum Director, Brian Stoutenburg	524-3538
Parks & Recreation Director, Carol Anderson	524-3484
Planning Director, Laurence G. Keisling	524-3364
Police Chief, Charles Craft	524-3443
Public Works Director, William R. Need	524-3489
Purchasing Director, Jeanette Bennett	524-3338
Real Estate & Development Director, Douglas J. Smith	524-3498
Acting Risk Manager, Stephen Cooperrider	526-5128
Traffic Engineer, John Abraham	524-3379



Comprehensive Annual Financial Report (CAFR)

The Information in this document has been drawn from the City of Troy *Comprehensive Annual Financial Report (CAFR)* for the fiscal year ended June 30, 2000. The City was awarded the Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association of the United States and Canada (GFOA) for its *CAFR* for the fiscal year ended 1999. The Certificate of Achievement is the highest form of recognition for excellence in state and local government financial reporting.

In order to be awarded a Certificate of Achievement, a government unit must publish an easily readable and efficiently organized comprehensive annual financial report, whose contents conform to program standards. Such *CAFR* must satisfy both generally accepted accounting principles and applicable legal requirements. A Certificate of Achievement is valid for a period of one year only. We believe our *CAFR* continues to conform to the Certificate of Achievement program requirements and we are submitting our *CAFR* for the current year to the GFOA.

Complete financial statements of the City of Troy with additional demographic and economic information are published in the *Comprehensive Annual Financial Report (CAFR)*.

To request a copy of the *CAFR*, contact John M. Lamerato, Assistant City Manager/Finance & Administration by *mail* 500 West Big Beaver, Troy MI 48084; *email* lameratojm@ci.troy.mi.us; or *phone* 248.524.3329.

GFOA Award for Outstanding Achievement

The Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to the City of Troy for its Popular Annual Financial Report for the fiscal year ended June 30, 1999. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious national award recognizing conformance with the highest standards for preparation of state and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA.

